

# Terms and Conditions of access to the Internet

at „DW Rzemieślnik” via wireless and ethernet network.

## § 1 General Provisions

1. Terms of Service Wi-Fi - HotSpot (hereinafter referred to as "Regulations") defines the rules for the use of Internet access services, provided by the Związek Rzemiosła Polskiego Dom Wypoczynkowy „RZEMIEŚLNIK” ul. Piastowska 206 80-341 Gdańsk Jelitkowo.
2. The Service is available to any person or entity and each organizational unit without legal personality, formed in accordance with the law, a visitor center, hereinafter referred to as "User", after logging in to the HotSpot network.
3. Regulations are available at <http://www.rzemieslnik.eu/hotspot/regulations.pdf> and anyone who connects to the HotSpot is thought that he had accepted the regulations. If you do not accept this regulations you should disconnect as immediately as it is possible.
4. These Regulations are in force on 27 June 2011. and may be changed without notice.

## § 2 The commitments and reservations "DW Rzemieślnik"

1. „DW Rzemieślnik” will make every effort to ensure that service was performed at the highest level. „DW Rzemieślnik” reserves the possibility of downtime HotSpot due to maintenance work and other random events.
2. Internet access takes place in two modes: free or prepaid.
3. For reasons of security and network performance is not guaranteed availability to all network services.
4. User (without additional cost - not including guests from rooms marked as "CZ") is allocated a maximum bandwidth throughput to 56 kbit /s (download) and 30kbit /s (upload) with possibility to connect two devices simultaneously, eg. notebook and mobile phone. Devices will share access to the Internet bandwidth between them.
5. User (after buying premium access) bandwidth is allocated a maximum bandwidth of up to 10Mb /s (download) and 600 kbit/s (upload) with possibility to connecting only one device at a time for your login. If you want to connect other device please log out with usage of ther first one, and connect with other.
6. To connect you must have a computer equipped with properly working wireless LAN standard IEEE 802.11b or 802.11g (2.4 GHz). The computer must have enabled wireless interface (radio card) and try to detect the available networks. Then select the network named SSID: "RzemieslnikHotSpot." When you open a web browser will redirect the request to open the first page to the HotSpot login page.
7. To log out, enter in your web browser (eg Internet Explorer, Mozilla Firefox, etc.). <http://hotspot.rzemieslnik.eu> address and click the logout button.

8. Services like Peer to Peer are completely blocked at the resort, any attempt to use the P2P networks will result in blocking your account. ( Do not affect Skype, MSN, GaduGadu etc.)
  - a. Each user undergoes gradual 6th threshold testing or attempts to download files via P2P.
  - b. When the 6th access attempt occurs then the Internet connection for given IP address is blocked for 1 hour.
  - c. The "DW Rzemieślnik" reserves the right to analyze P2P packets for content and assign protocol for better filtering.
9. Any attempts to scan ports, connecting to the network infrastructure devices, attacks using unwanted programs on the network will enforce the consequences in the form of account lockout and possible further action.

### **§ 3 Obligations of User**

1. Using a network of access points in the IEEE 802.11b / g will take place at the sole risk of User.
2. Logging in to HotSpot service means a simultaneous acceptance of these Rules.
3. You should have an antivirus program to ensure the safety of your own and other users in the network.
4. If admin detect mass mailing of emails your computer will be treated as a spam server, and Internet access will be blocked.
5. The user of the Services is obliged to comply with the law, does not distribute illegal content, and compliance with generally accepted rules of netiquette (<http://www.netykieta.prv.pl>)

### **§ 4 Terms and pricing of Internet Premium**

1. Guests of „DW Rzemieślnik” can purchase premium access to the Internet which differs from the standard access with the Internet speed (download up to 10Mbit/s upload to 600kbit/s). To buy premium internet access voucher you should go to the reception and ask for one for as long as you need. Vouchers has randomly generated passwords and logins. After logging in to the HotSpot login guest gets the appropriate bandwidth for the purchased internet services.
2. Voucher Options and Pricing  
Vouchers available for purchase at the reception
  - a. 1 hour - 2.46 zł
  - b. 1 day - 6.15 zł
  - c. 2 days - 11.07 zł
  - d. 3 days - 15.99 zł
  - e. 7 days - 36.90 zł
  - f. 10 days - 55.35 zł
  - g. 14 days - 61.50 zł

h. 28 days - 110.70 zł

All prices include tax.

3. Voucher time determines the time, from the first login, that you will be able to use premium account. *example, if you bought at 10.00 on June 27, 2011 voucher for premium Internet access for 1 day (24hours), and the first log in time to the HotSpot was at 11.37 27 June 2011 means that it is a premium account will be active till 11.37 June 28, 2011. After this time, the system automatically logs you out and the voucher will go to the pool used.*

To extend the operating time, and continue surfing via the web with Premium Internet, you should go to the reception and buy another voucher for the desired time duration. However, **DO NOT LOG IN WITH NEXT VOUCHER UNLESS PREVIOUS HAS EXPORED**, in case of premature activation of new voucher, "DW Rzemieślnik" will not take any responsibility, and will not accept any reclamations.

#### **§ 5 Reservations - disclaimer**

1. In case of violation of the Rules, "DW Rzemieślnik" reserves the right to immediately block access to the HotSpot.
2. „DW Rzemieślnik” is not responsible for the data gathered or transmitted by the user.
3. „DW Rzemieślnik” reserves the right to restrict some protocols, services and other in order to protect the proper network operation, restrictions on access can be related to various Internet services or the maximum amount of transmitted data.
4. In case of problems with access to internet up to 48 hours from informing reception about the issue „DW Rzemieślnik” has right not to refund activated Premium because of the contents of the agreement signed with the resort Internet Service Provider. In case of failure lasting longer than 48 hours the decision to apply for reimbursement or compensation may take the director of "DW Rzemieślnik".
5. „DW Rzemieślnik” is not responsible for any damages you may incur in connection with the use of the access, in particular for:
  - Loss of data or damage the user software;
  - Disclosure of user data;
  - Delays in receiving or transmitting data due to lack of transmission, incorrect transmission, delay or interruption in access.

#### **§ 6 Support**

1. You may report technical problems or issues only at the reception „DW Rzemieślnik” who can contact the network administrator.

2. If the network administrator is available at the resort area, he can solve technical problems on guests' computers, but „DW Rzemieślnik” will charge for IT services in the amount of 100 zł (incl. tax ) for each started hour of administrators’ work on/with guests devices.
3. If the network administrator is not available at the resort area, he can solve technical problems on guests' computers remotely ( if it will be possible to connect to such device ), but „DW Rzemieślnik” will charge for IT services in the amount of 120 zł (incl. tax ) for each started hour of administrators’ work on/with guests devices.

#### **§ 7 Final Provisions**

1. „DW Rzemieślnik” reserves the right to change these rules. The current rules are placed on the page and <http://www.rzemieslnik.eu/hotspot/regulations.pdf> and [http://www.rzemieslnik.eu/hotspot/regulamin\\_en.pdf](http://www.rzemieslnik.eu/hotspot/regulamin_en.pdf)
2. In matters not covered by these rules generally apply to applicable law.